

1. Introduction

Welcome to wizeMails! This Privacy Policy outlines our practices regarding the collection, use, and sharing of personal information we receive from users of our services. By using our services, you agree to the collection and use of information in accordance with this policy.

2. Information Collection and Use

We collect information to provide and improve our service to you. This includes:

- **Personal Identification Information:** Name, email address, and contact details.
- **Usage Data:** Information on how the service is accessed and used.
- **Cookies and Tracking Data:** Data collected via cookies, beacons, and similar tracking technologies to track activity on our service.

3. Data Collection Methods

We gather information through various methods:

- **Directly from You:** Information you provide when registering, using our services, or communicating with us.
- **Automated Technologies:** Data collected automatically through your interaction with our service, such as usage data and cookies.
- **Third Parties:** Information we may receive from other sources, including marketing partners and analytics providers.

4. Use of Data

The data we collect is used for several purposes:

- To provide and maintain our service.
- To notify you about changes to our service.
- To allow you to participate in interactive features of our service when you choose to do so.
- To provide customer care and support.
- To provide analysis or valuable information so that we can improve the service.
- To monitor the usage of the service.
- To detect, prevent, and address technical issues.

5. Data Sharing and Disclosure

We may disclose your personal data in the following situations:

- **Service Providers:** To third-party companies and individuals who facilitate our service, provide the service on our behalf, perform service-related services, or assist us in analyzing how our service is used.
- **Legal Requirements:** If required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).
- **Business Transactions:** If we are involved in a merger, acquisition, or asset sale, your personal data may be transferred.
- **Other Disclosures:** For the protection of our rights, property, or safety, and the rights, property, or safety of others, or in the public interest.

6. Data Security

We take the security of your data seriously and implement a variety of security measures to maintain the safety of your personal information. However, it's important to note that no method of transmission over the Internet or electronic storage is completely secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

7. Data Retention

We retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies. Our retention periods will comply with applicable law.

8. Your Data Protection Rights

As a user of wiseMails, you have certain data protection rights. These include:

- **Right to Access:** You can request copies of your personal data.
- **Right to Rectification:** You can request that we correct any information you believe is inaccurate or incomplete.
- **Right to Erasure:** Under certain conditions, you can request the erasure of your personal data.
- **Right to Restrict Processing:** You have the right to request that we restrict the processing of your personal data.
- **Right to Object to Processing:** You have the right to object to our processing of your personal data.

- **Right to Data Portability:** You have the right to request that we transfer the data we have collected to another organization, or directly to you, under certain conditions.

9. Use of Cookies and Tracking Technologies

wizeMails uses cookies and similar tracking technologies to track activity on our service and hold certain information. Cookies are files with a small amount of data which may include an anonymous unique identifier. They are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our service. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our service.

10. Third-Party Service Providers

We may employ third-party companies and individuals to facilitate our service ("Service Providers"), to provide the service on our behalf, to perform service-related services, or to assist us in analyzing how our service is used. These third parties have access to your personal data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

11. Links to Other Sites

Our service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

12. Children's Privacy

Our service is not directed to individuals under the age of 18 ("Children"). We do not knowingly collect personally identifiable information from children. If we become aware that we have collected personal data from children without verification of parental consent, we take steps to remove that information from our servers. Parents or guardians who believe that their child has provided us with personal information should contact us immediately.

13. Changes to This Privacy Policy

Our Privacy Policy may undergo revisions over time. We will inform you of any changes by posting the new Privacy Policy on this page. We recommend reviewing this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

14. Contact Us

For any questions or comments about this Privacy Policy, please contact us. Our contact details are available on our website or can be obtained through customer support channels.